

Easter Vacation  
Arrangements  
For Students  
On Campus 2023



UNIVERSITY  
*of York*



Graduate  
Students'  
Association  
UNIVERSITY OF YORK

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Hello everyone, we hope you're all doing well.

It's been a busy spring term! The GSA knows services are going to be reduced on campus and in collaboration with the University, we want to make sure you're kept up to date with what's happening. This is why we're sharing some helpful information to make sure you are still able to live comfortably in York until the summer term kicks off. It's got important dates, updates on security and maintenance availability, and opening times for campus services.

So many students push themselves through university, and while we support that, it's also important for you to rest and recharge. We hope then that you can use the holiday to enjoy a break from your studies and make the best of your time at university and the city. So have a very happy Easter Holiday, and best of luck with any exams and essays you've got in the coming weeks.

Best Wishes,  
Viviane



# Easter Vacation Guide 2023

## Vacation Dates

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The University vacation starts on **Saturday 18 March 2023**.

The new term starts on **Monday 17 April 2023**.

The Easter bank holiday takes place **from Friday (Good Friday) 7 April until Monday (Easter Monday) 10 April**. You may find some shops and services are closed on these days.

## Access to College Facilities and University Receptionists

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College receptions will be open as normal over the vacation.

### Details of reception opening times in all colleges and departments



### Students living in off-campus University accommodation

If you have any problems or questions during the vacation please contact Security (see below) or go to a college reception that is open.

## Security

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Security staff will continue to patrol the campus 24 hours a day throughout the Vacation period and will provide a response service to queries and emergencies.

### Non-emergency Requests

If your college receptionist is not available over the vacation, please use the phone (usually red) in your college foyer to contact Security. Alternatively, dial **4444** from any internal telephone or **01904 32 4444** from a mobile or use the SafeZone app. [www.safezoneapp.com](http://www.safezoneapp.com)

### Emergency Requests

If you have an emergency situation and need to contact Security please use the

phone (usually red) in your college foyer to contact Security. Alternatively, dial **3333** from any internal telephone, **01904 32 3333** from a mobile, or **0800 32 3333** to make a freephone call from a payphone or use the Safezone app. Your call will be answered by on duty Security Staff and your enquiry will be treated as an emergency.

If emergency services such as police, ambulance or fire brigade are required on campus, please dial **999**. Once you have contacted the emergency services please then contact Security, who will support the emergency services by escorting them to your location.



Further information about the SafeZone App:



## Maintenance

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### Non-emergencies

If you require non-emergency maintenance in your university accommodation please contact the Duty Security Staff by calling extension **4444** from any internal telephone or **01904 32 4444** from a mobile phone.

### Emergencies

If you require emergency maintenance in your university accommodation, for example to fix a leak, please contact Duty Security Staff by calling extension **3333** from any internal telephone or **01904 32 3333** from a mobile phone.

## Laundrettes

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All laundrettes on campus will be accessible during the vacation period and are open as usual.

If you find that your college launderette is closed for any reason, please go to a neighbouring college and ask the receptionist for a key to access that launderette.

## Cleaning — student residential areas

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Normal cleaning services will be provided up to and including Thursday 6 April.

Due to the Easter holiday weekend, there will be no cleaning services in residential areas from Friday 7 April - Monday 10 April inclusive. Emergency cover will be provided on these dates.

### Normal cleaning services will resume on Monday 17 April

Everywhere should be supplied with a stock of waste bin liners and toilet rolls where applicable. Extra stock can be requested at the advertised open Receptions throughout the Easter period.

## IT Services

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The IT Support Office will be open as usual throughout the vacation but will be **closed from Friday 7 April to Monday 10 April** inclusive. **They will reopen fully at 09:00 on Tuesday 11 April.** IT Services staff will continue to monitor IT systems to ensure that they are operating correctly. Paper will be topped up in all York Print Plus devices for students before Good Friday (7 April). The York Print plus devices in the Library will also be checked by Library staff over the Easter weekend. All services should be available as usual outside normal hours but access to IT rooms will be subject to college opening hours. If you have any IT queries please email [itsupport@york.ac.uk](mailto:itsupport@york.ac.uk)

# Easter Vacation Guide 2023

## Library Opening Hours

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**The Main Library** will be open as usual from 8am until midnight every day during the Spring vacation including the Easter weekend Friday 7 April - Monday 10 April

**The Helpdesk** will be open Monday-Friday from 9:00 - 17:00 and on weekends between 09:00 and 17:00 there will be a virtual chat service only.

Over the Easter weekend, Friday 7 April - Monday 10 April, the Helpdesk will be closed and we will be self service only. It will open again 09:00-17:00 from Tuesday 11 18 April

**King's Manor Library** will be open 09:00 - 17:00, Mon-Fri during the vacation, and closed for the weekends. Over the Easter weekend the KM library will also be closed on Friday 7th April - Monday 10th April and will reopen 09:00-17:00 on Tuesday 11th April.

**The York Minster Library** revised opening hours can be found here - they are always closed Fridays, weekends and Bank Holidays. Good Friday (7th) therefore, they will closed as usual and Easter Monday (10th) is the only additional closure (reopening Tuesday 11th April).

For more details please see Library opening hours.



## Careers & Placements

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From 20 March to 14 April Careers and Placements will be open Monday - Thursday 10.00 - 16.00. They will be shut on Fridays but an email and handshake service will still be available.

There will be careers advice appointments available on a reduced basis, which are bookable via Handshake.

[www.york.joinhandshake.co.uk](http://www.york.joinhandshake.co.uk)

Enquiries received during the bank holiday weekend (7-10 April) will be answered once Careers and Placements reopens on Tuesday 11 April.

## Post

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### University Post Room

**Tel: 01904 32 2049**

[mail-room@york.ac.uk](mailto:mail-room@york.ac.uk)

### Piazza Post Room

**Tel: 01904 32 5121**

**The University Mailroom** will be open from 07:00 - 17:00 Monday to Friday during the vacation.

**The Piazza Postroom** will be open from 8:00-17:00 Monday to Friday during the vacation.

Both mailrooms will be closed on Friday 7 April (Good Friday) and Monday 10 April (Easter Monday)



### Post Office

**Main Street, Heslington Village**

**Tel: 01904 412171**

The post office in Heslington village will be closed on Friday 7 April (Good Friday) and Monday 10 April (Easter Monday). Otherwise opening hours will be as usual:

Monday to Friday	08:45 – 17:30
Saturday	08:45 – 12:30
Sunday	Closed

For information about Easter Bank holiday collections and delivery please see the Royal Mail website at [www.royalmail.com](http://www.royalmail.com)

## Market Square

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### Vanbrugh Reception @ Information Centre

The Reception and Information Centre will be open 24 hours over the holiday period.

### Print Solutions

Print Solutions will be closed on Friday 7 April (Good Friday) and Monday 10 April (Easter Monday). Otherwise they will be open as usual throughout the vacation period as follows:

Print Solutions Opening Hours: Mon-Fri 9:00 - 16:00

### Fees Office

The Cash and Fees Office will be open as usual on weekdays from 10:00 - 12:30 and 13:30 - 16:00 except for Wednesdays when they are closed. They will be closed all day on Friday 7 April (Good Friday) and Monday 10 April (Easter Monday)

## Medical Facilities & Healthcare

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Doctors' surgeries will normally be open as usual throughout the Easter vacation except for Friday 7 April and Monday 10 April which are the Good Friday and Easter Monday Public Holidays. This includes Unity Health on East Campus at Kimberlow Hill.  
[www.unityhealth.info](http://www.unityhealth.info)

For non-urgent medical advice whilst the Campus Health Centre is closed, please call NHS 111 or visit a Pharmacy. *(to view the pharmacy leaflet you need to be logged in on your University Google Account)*

### Medical Emergencies

In an emergency you can go directly to the A & E Department at York Hospital (open 24 hours a day, every day) or dial **999** (or **3333** on campus).

### Accident and Emergency Department

York Hospital  
Wigginton Road  
York, YO31 8HE  
Tel: **01904 631 313**

Our healthcare pages have more information on accessing these services, including finding local pharmacies, doctors and dentists.  
[www.york.ac.uk/students/health/healthcare/](http://www.york.ac.uk/students/health/healthcare/)

# Easter Vacation Guide 2023

## Emergency services (Ambulance, Police, Fire Brigade and Coastguard)

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If you need to contact the emergency services please call one of the following numbers:

For calls made on the University campus, or relating to an incident on campus, dial **3333** (*from an internal telephone*) or **01904 32 3333** (*from a mobile phone*) and tell Security Staff what has happened and where you are. The Security staff can telephone the Emergency Service(s) and inform them exactly where on campus the incident has taken place. If it is a real emergency, you can dial **999** yourself but please also notify Security so they can escort the emergency services to your location

**For calls made off the University campus call 999 from any telephone.** The call is free and the person taking your call will ask you some questions so that they can help you as much as possible.

## Samaritans

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If you would like to talk to someone over the vacation but you do not want to/cannot contact a University chaplain, you can phone the Samaritans. This is a confidential support helpline available 24 hours a day, every day.

Telephone: call free on 116 123 or email [jo@samaritans.org](mailto:jo@samaritans.org)

Visit: [www.samaritans.org](http://www.samaritans.org)

## Student Life & Wellbeing

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This includes Disability Services, the Open Door team, Immigration Advice Service, International Student Support, and the Student Advisers.

**The Student Hub** will be open 10:00 - 16:00 Mon-Fri during the vacation except for the following days:  
Friday 7 April (Good Friday) and Monday 10 April (Easter Monday)

**Disability Services and Open Door** will be open as usual during the vacation 09:00 - 17:00 Mon-Fri except for the following days:  
Friday 7 April (Good Friday) and Monday 10 April (Easter Monday)

If students require help during the time the Open Door Team is closed please contact NHS Direct for health advice and information on 111 from any landline or mobile phone (free of charge) or [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk). Alternatively visit York Hospital, Wigginton Road, York, telephone 01904 631313.

## Easter Church Services

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**Heslington Church** hosts Anglican and Methodist services throughout the Easter period. <https://sites.google.com/view/heslingtonchurch/home>

**York Minster** hosts Anglican services during the Easter vacation. Some services at York Minster require entrance tickets so please check before attending. <https://yorkminster.org/worship/ways-to-worship/>





## University Chaplains

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If you would like to talk to someone over the vacation, the Chaplains can be contacted as follows:

**Father Richard Duffield** is the Catholic Chaplain based at More House and may be contacted at [richard.duffield@york.ac.uk](mailto:richard.duffield@york.ac.uk) or on **07931 738921** or **01904 410249**.

**Reverend Dr John Schofield** is the Methodist Chaplain, and he can be contacted at [rev-john.schofield@york.ac.uk](mailto:rev-john.schofield@york.ac.uk) or on **07923 043327** or **01904 861477**.

**Reverend Dr Catherine E Reid** is the Anglican Chaplain and she can be contacted at [catherine.reid@york.ac.uk](mailto:catherine.reid@york.ac.uk) or on **07947 867974** or **01904 323131**.

The Chaplains are happy to talk in confidence to any students or staff regardless of religious belief.

## Social Events

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### GSA

There will be a number of GSA Activities Graduate Students' Association. Please see the GSA website ([www.yorkgsa.org](http://www.yorkgsa.org)) for details as they are confirmed. We will also be hosting an Easter Baking Competition, more information to be available via the GSA newsletter and social media. We know how important it is to for Postgrads to still have something to do even when campus slows down.

### Colleges Event

Any activities organised by Colleges during the vacation will be advertised on the Student Events webpage [www.york.ac.uk/students/events/](http://www.york.ac.uk/students/events/) as well as on the MyUoY student app.



## Sport

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### Free Postgraduate Sport

The GSA's Free Postgraduate Sports Sessions will continue during the easter holidays. Make sure to sign up via the GSA website to get full updates on timings.

### Sport Centre

Open as normal during the vacation including the Easter holiday weekend 07:00-22:00 weekdays and 9:00- 19:00 over the weekends

### Sport Village

Open as normal during the vacation 06:00-22:00 weekdays 8:00-17:00 weekends

Opening hours over the Easter Holiday weekend:

Good Friday (7th April)	07:00-19:00
Saturday (8th April)	08:00-17:00
Sunday (9th April)	08:00-17:00
Easter Monday (10th April)	07:00-19:00

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## GSA

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The Graduate Students' Association office will open as usual apart from Friday 7 April to Monday 10 April when it will be closed all day. Opening hours are Monday to Friday 10:00 – 16:00. [www.yorkgsa.org](http://www.yorkgsa.org)

The GSA Advice Service will be open as normal, except on bank holidays. Don't hesitate to make an appointment with our team of specialist, confidential advisers just because it is out of term time.

## Eat at York

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For opening times of catering outlets on Campus over the Spring break, please check the website as times can vary: [york.ac.uk/eatatyork/opening-times](http://york.ac.uk/eatatyork/opening-times)

## YUSU

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**YUSU (University of York Students' Union)** the student centre will be closed from Monday 27th March. YUSU will be open during the rest of the Easter holiday period but their opening hours may be shorter than usual. [www.yusu.org](http://www.yusu.org)

**The Courtyard bar** will be open Monday 20th March - Saturday 25th March, 5pm - 11pm. It will close for the rest of the Easter vacation, re-opening on Saturday 15th April. [yusu.org/venues#courtyard](http://yusu.org/venues#courtyard)

**The Kitchen @ Alcuin** will be open 09.00 – 15.00 from Monday 20th March - Friday 24th March and will close for the rest of the

Easter vacation, re-opening on Monday 17th April. [yusu.org/venues#kitchen](http://yusu.org/venues#kitchen)

**The Glasshouse, The Lounge, Vanbrugh Arms and D-Bar** will be closed during the vacation and reopen on Monday 17th April [yusu.org/venues#glasshouse](http://yusu.org/venues#glasshouse), [yusu.org/venues#Lounge](http://yusu.org/venues#Lounge), [yusu.org/venues#vanbrugh](http://yusu.org/venues#vanbrugh), [yusu.org/venues#d-bar](http://yusu.org/venues#d-bar)

## Transport

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### Taxis

#### Streamline Taxis

**Tel: 01904 656565**

The average fare from campus to the city centre is usually around £8. This could be a bit more or less depending where on Campus you are.

### Train Services

#### National Rail Enquiries

**Tel: 03457 48 49 50**

24hrs every day

[www.nationalrail.co.uk](http://www.nationalrail.co.uk)

For further information about train services over the holiday period and purchasing tickets contact National Rail Enquiries.

### Bus Services

#### First York Ltd

For timetable information visit [www.firstbus.co.uk/york](http://www.firstbus.co.uk/york)



## Local shops

Please be aware that on Friday 7 April, Sunday 9 April and Monday 10 April supermarkets may have limited opening hours and smaller shops may be closed for the Easter bank holiday. [www.york.ac.uk/students/campus-city/food/](http://www.york.ac.uk/students/campus-city/food/)

### On Campus Stores

#### Clothing and Gift Shop, Market Square

Open Monday – Friday 10:00- 16:00 throughout the vacation but closed on Good Friday (7 April) and Easter Monday (10 April).

#### NISA Market Square

Saturday 18 March to Friday 24 March

08:00-18:00

Monday 27 March to Friday 31 March

08:00 – 18:00

Monday 3 April to Thursday 6 Apr

08:00 – 18:00

Good Friday 7 April 10:00 – 16:00

Easter Saturday 8 April 10:00 – 18:00

Easter Sunday 9 April – CLOSED

Easter Monday 10 April 10:00 – 16:00

Tuesday 11 April to Friday 14 April 08:00 – 18:00

All Sundays – CLOSED

#### NISA Kimberlow, Kimberlow Hill Retail Park

Open 07:00-22:00 daily Monday to Saturday and 08:00 – 20:00 on Sundays throughout the vacation period except:

Good Friday 7 April 08:00 – 20:00

Easter Saturday 07:00 – 22:00

Easter Sunday – CLOSED

Easter Monday 08:00 – 22:00

Please use the following contact details for **off campus shops'** specific opening times

over the Bank Holiday period.

### Pharmacists

#### Boots the Chemist

43 Coney Street

Tel: 01904 653657

[www.boots.com](http://www.boots.com)

#### Badger Hill Pharmacy

35 Yarburgh Way, Hull Road

Tel: 01904 414912

#### Whitworth Chemists Ltd

275 Melrosegate (near Freshways)

Tel: 01904 410987

[www.whitworthchemists.co.uk](http://www.whitworthchemists.co.uk)

### Supermarkets

#### Aldi

Fulford Road / Monks Cross

Tel: 0800 042 0800

[www.aldi.co.uk](http://www.aldi.co.uk)

#### Asda

77 Layerthorpe/ Monks Cross

Tel: 01904 881410/ 01904 628107

[www.asda.com](http://www.asda.com)

#### Co-op

Hull Road / Paragon Street

Tel: 01904 426342 / 01904 631378

[www.coop.co.uk](http://www.coop.co.uk)

#### Iceland

Fulford Road

Tel: 01904 653083

[www.iceland.co.uk](http://www.iceland.co.uk)

#### Morrisons

Foss Islands Road

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Tel: 01904 633365  
[www.morrisons.com](http://www.morrisons.com)

## **Sainsburys**

Foss Bank  
Tel: 01904 643801  
[www.sainsburys.co.uk](http://www.sainsburys.co.uk)

## **Tesco**

Clifton Moor/ Tadcaster Road  
Tel: 0845 6779753/ 0845 6779755  
[www.tesco.com](http://www.tesco.com)

## **Waitrose**

Foss Islands Road  
Tel: 01904 653563  
[www.waitrose.com](http://www.waitrose.com)

## **Lidl**

James Street  
YO10 3DW  
Tel: 0800 977 7766  
[www.lidl.co.uk](http://www.lidl.co.uk)



[yorkgsa.org](http://yorkgsa.org)