



EASTER VACATION  
ARRANGEMENTS  
FOR STUDENTS  
ON CAMPUS  
2022

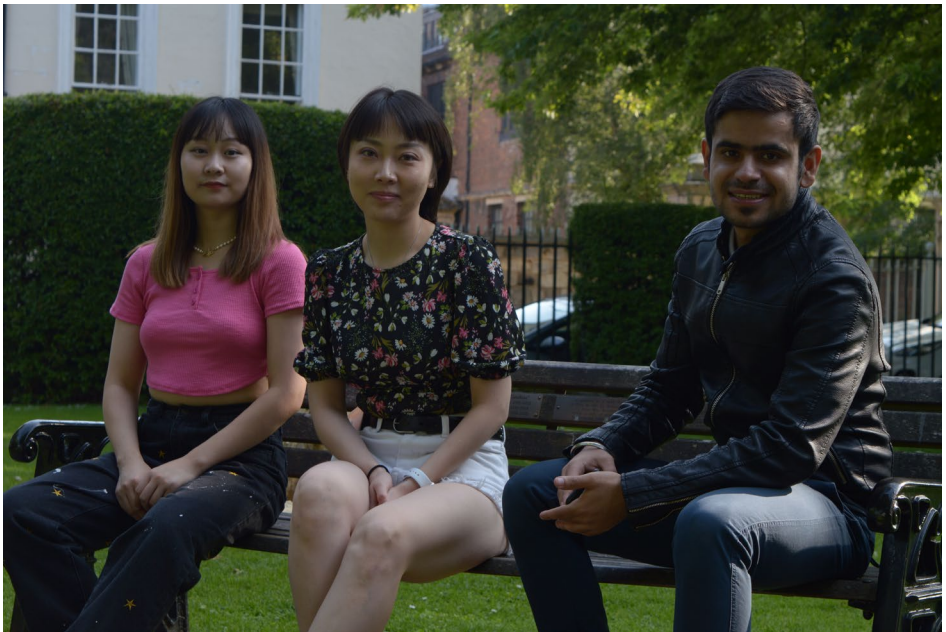
# Sabbatical Introduction



Hello everyone, we hope you're all doing well.

It's been a busy spring term this year with things finally starting to go back to what feels like normal, but as term has ended the GSA knows services are going to be reduced on campus. This is why we're sharing some helpful information to make sure you are still able to live comfortably in York until the summer term kicks off. It's got important dates, updates on security and maintenance availability, and opening times for campus services.

So many students push themselves through university, and while we support that, it's also important for you to rest and recharge. We hope then that you can use the holiday to enjoy a break from your studies and make the best of your time at university and the city. So have a very happy Easter Holiday, and best of luck with any exams and essays you've got in the coming weeks.



JiaYing, Viviane, Ekansh



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# Easter/Spring Vacation Information 2022

## Vacation Dates

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The University vacation starts on Saturday **19 March 2022**. The new term starts on Tuesday **19 April 2022**. The Easter bank holiday takes place from Friday (Good Friday) 15 April until Monday (Easter Monday) 18 April. You may find some shops and services are closed on these days.

## Access to College Facilities and University Receptionists

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College receptions will be open **as normal** over the vacation

Details of reception opening times in all colleges and departments \_\_\_\_\_

### Students living in off-campus University accommodation

If you have any problems or questions during the vacation please contact Security (see below) or go to a college reception that is open.



## Security

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Security staff will continue to patrol the campus 24 hours a day throughout the Vacation period and will provide a response service to queries and emergencies.

from a mobile, or **0800 32 3333** to make a freephone call from a payphone or use the Safezone app. Your call will be answered by on duty Security Staff and your enquiry will be treated as an emergency.

### Non-emergency Requests

If your college receptionist is not available over the vacation, please use the phone (usually red) in your college foyer to contact Security. Alternatively, dial **4444** from any internal telephone or **01904 32 4444** from a mobile or use the SafeZone app. [www.safezoneapp.com](http://www.safezoneapp.com)

If emergency services such as police, ambulance or fire brigade are required on campus, please dial **999**. Once you have contacted the emergency services please then contact Security, who will support the emergency services by escorting them to your location.

### Emergency Requests

If you have an emergency situation and need to contact Security please use the phone (usually red) in your college foyer to contact Security. Alternatively, dial **3333** from any internal telephone, **01904 32 3333**

Further information about the Safezone App:





## Maintenance

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### Non-emergencies

If you require non-emergency maintenance in your university accommodation please contact the Duty Security Staff by calling extension **4444** from any internal telephone or **01904 32 4444** from a mobile phone.

### Emergencies

If you require emergency maintenance in your university accommodation, for example to fix a leak, please contact Duty Security Staff by calling extension **3333** from any internal telephone or **01904 32 3333** from a mobile phone.

## Laundrettes

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All laundrettes on campus will be accessible during the vacation period and are open as usual.

If you find that your college launderette is closed for any reason, please go to a neighbouring college and ask the receptionist for a key to access that launderette.

## IT Services

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**The IT Support Office will be open as usual throughout the vacation but will be closed from Friday 15 April to Sunday 17 April inclusive.**

They will be offering an email only service on Monday 18 April and will reopen fully at 09:00 on Tuesday 19 April.

IT Services staff will continue to monitor IT systems to ensure that they are operating correctly. Paper will be topped up in all York Print Plus devices for students before Good Friday (15 April). The York Print plus devices in the Library will also be checked by Library staff over the Easter weekend.

## Cleaning — student residential areas

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Normal cleaning services will be provided up to and including Thursday 14 April.

Due to the Easter holiday weekend, there will be no cleaning services in residential areas from Friday 15 April - Monday 18 April inclusive. Emergency cover will be provided on these dates.

### Normal cleaning services will resume on Tuesday 19 April

Everywhere should be supplied with a stock of waste bin liners and toilet rolls where applicable. Extra stock can be requested at the advertised open Receptions throughout the Easter period.

# Easter/Spring Vacation Information 2022

All services should be available as usual outside normal hours but access to IT rooms will be subject to college opening hours.

If you have any IT queries please email [itsupport@york.ac.uk](mailto:itsupport@york.ac.uk)

## Library Opening Hours

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**The Main Library** will be open as usual from 8am until midnight every day during the Spring vacation including the Easter weekend Friday 15 April - Monday 18 April

**The Helpdesk** will be open Monday-Friday from 9:00 - 17:00 and on Saturday from 09:00-17:00 (virtual chat service only)

Over the Easter weekend the Helpdesk will be closed from Friday 15 April - Sunday 17 April. A chat service will be available on these days. It will open again 09:00-17:00 from Monday 18 April

**King's Manor Library** will be open 09:00 – 17:00 during the vacation but will be closed on Saturday and Sunday. Over the Easter weekend the library will be closed from Friday 15 April - Sunday 17 April. It will open again 09:00-17:00 from Monday 18 April

**The York Minster Library** will be operating on an appointment basis only

For more details please see Library [opening hours](#).



## Careers & Placements

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From 21 March to 14 April Careers and Placements will be open Monday - Thursday 10.00 - 16.00. They will be shut on Fridays but an email and handshake service will still be available.

There will be careers advice appointments available on a reduced basis, which are bookable via [Handshake](https://www.york.joinhandshake.co.uk). [www.york.joinhandshake.co.uk](https://www.york.joinhandshake.co.uk)

All e-queries (email and Handshake messages) received during the bank holiday weekend (15-18 April) will be answered once Careers and Placements reopens on Tuesday 19 April.



## Post

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### University Post Room

Tel: 01904 32 2049

[mail-room@york.ac.uk](mailto:mail-room@york.ac.uk)

### Piazza Post Room

Tel: 01904 32 5121

The **University Mailroom** will be open from 07:00 – 17:00 Monday to Friday during the vacation.

The Piazza Postroom will be open from 8:00–17:00 Monday to Friday during the vacation.

Both mailrooms will be closed on Friday 15 April (Good Friday) and Monday 18 April (Easter Monday)



### Post Office

**Main Street, Heslington Village**

Tel: 01904 412171

The post office in Heslington village will be closed on Friday 15 April (Good Friday) and Monday 18 April (Easter Monday). Otherwise opening hours will be as usual:

Monday to Friday	08:45 – 17:30
Saturday	08:45 – 12:30
Sunday	Closed

For information about Christmas collection and delivery please see the Royal Mail website at [www.royalmail.com](http://www.royalmail.com)

## Medical Facilities & Healthcare

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Doctors' surgeries will normally be open as usual throughout the Easter vacation except for Friday 15th April and Monday 18 April which are the Good Friday and Easter Monday Public Holidays. This includes **Unity Health** on East Campus at Kimberlow Hill. [www.unityhealth.info](http://www.unityhealth.info)

*Please note that the Unity Health Surgeries will also be closed for the following Public Holidays next term: Monday 2nd May, Thursday 2nd June, Friday 3rd June*

For non-urgent medical advice whilst the Campus Health Centre is closed, please call NHS 111 or visit a **Pharmacy**. (to view the pharmacy leaflet you need to be logged in on your University Google Account)

### Accident and Emergency Department

In an emergency you can go directly to the A & E Department at York Hospital (open 24 hours a day, every day) or dial 999 (or 3333 on campus).

### Accident and Emergency Department

York Hospital  
Wigginton Road  
York, YO31 8HE  
Tel: 01904 631 313

Our **healthcare pages** have more information on accessing these services, including finding local pharmacies, doctors and dentists. [www.york.ac.uk/students/health/healthcare/](http://www.york.ac.uk/students/health/healthcare/)

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## Emergency services (Ambulance, Police, Fire Brigade and Coastguard)

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If you need to contact the emergency services please call one of the following numbers:

**For calls made on the University campus, or relating to an incident on campus,** dial **3333** (from an internal telephone) or **01904 32 3333** (from a mobile phone) and tell Security Staff what has happened and where you are. The Security staff can telephone the Emergency Service(s) and inform them exactly where on campus the incident has taken place. If it is a real emergency, you can dial **999** yourself but please also notify Security so they can escort the emergency services to your location

**For calls made off the University campus call 999 from any telephone.** The call is free and the person taking your call will ask you some questions so that they can help you as much as possible.

## Fees Office

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The Cash and Fees Office will be open as usual on weekdays from 10:00 - 12:30 and 13:30 - 16:00 except for Wednesdays when they are closed.

They will be closed all day on Friday 15 April (Good Friday) and Monday 18 April (Easter Monday)

## Market Square

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### Vanbrugh Reception @ Information Centre

The Reception and Information Centre will be open 24 hours over the holiday period. Staff for Parking & Unicard are working remotely and can only be contacted by email. There will not be any staff available on email from Friday 15 April to Monday 18 April.

### Design & Print Solutions

Print Solutions and Design Studio will be closed on Friday 15 April (Good Friday) and Monday 18 April (Easter Monday). Otherwise they will be open as usual throughout the vacation period as follows:

Design Studio Mon-Thurs 8:30-16:30 Fri 8:30-16:00

Print Solutions Mon-Thurs 9:15 - 16:45 Fri 09:15 - 16:15

## Money

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Please make sure you withdraw enough cash from a bank or an ATM to last you through the Easter Bank Holiday period 15-18 April. During this time cash machines may run out of cash and banks will not be open every day.

If you are in town by yourself and do not have enough money to get back to campus, please remember you can take a taxi back to your college reception. A receptionist will be able to pay your taxi fare which you can repay to the University at a later date. If your college reception is closed, please go to one with a 24 hour opening.





## Samaritans

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If you would like to talk to someone over the vacation but you do not want to/cannot contact a University chaplain, you can phone the Samaritans. This is a confidential support helpline available 24 hours a day, every day.

Telephone: call free on 116 123 or email [jo@samaritans.org](mailto:jo@samaritans.org)

Visit: [www.samaritans.org](http://www.samaritans.org)

## Student Life & Wellbeing

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This includes Disability Services, the Open Door team, Immigration Advice Service, International Student Support, and the Student Advisers.

**The Student Hub** will be open 10:00 - 16:00 Mon-Fri during the vacation except for the following days:

Wednesday 30 March, Friday 15 April (Good Friday) and Monday 18 April (Easter Monday)

**Disability Services** and **Open Door** will be open as usual during the vacation 09:00 - 17:00 Mon-Fri except for the following days: Friday 15 April (Good Friday) and Monday 18 April (Easter Monday)

If students require help during the time the Open Door Team is closed please contact NHS Direct for health advice and information on 111 from any landline or mobile phone (free of charge) or [www.nhsdirect.nhs.uk](http://www.nhsdirect.nhs.uk). Alternatively visit York Hospital, Wigginton Road, York, telephone 01904 631313.

## University Chaplains

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If you would like to talk to someone over the vacation, the Chaplains can be contacted as follows:

Father Richard Duffield is the Catholic Chaplain based at More House and may be contacted at [richard.duffield@york.ac.uk](mailto:richard.duffield@york.ac.uk) or on 07931 738921 or 01904 410249

Reverend Dr John Schofield is the Methodist Chaplain, and he can be contacted at [rev-john.schofield@york.ac.uk](mailto:rev-john.schofield@york.ac.uk) or on 07923 043327 or 01904 861477

Reverend Dr Catherine E Reid is the Anglican Chaplain and she can be contacted at [catherine.reid@york.ac.uk](mailto:catherine.reid@york.ac.uk) or on 07947 867974 or 01904 323131.

The Chaplains are happy to talk in confidence to any students or staff regardless of religious belief.

## Easter Church Services

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**Heslington Church** hosts Anglican and Methodist services throughout the Easter period.

**York Minster** hosts Anglican services during the Easter vacation. Some services at York Minster require entrance tickets so please check before attending.

# Easter/Spring Vacation Information 2022

## Social Activities

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### GSA Events

There will be a number of GSA Activities Graduate Student's Association. Please see the GSA website ([www.yorkgsa.org](http://www.yorkgsa.org)) for details as they are confirmed. We will also be hosting an Easter Baking Competition, more information to be available via the GSA newsletter and social media.

### College Events

Any activities organised by Colleges during the vacation will be advertised on the **Student Events webpage** [www.york.ac.uk/students/events/](http://www.york.ac.uk/students/events/)

as well as on the **MyUoY student app**



## GSA

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The **Graduate Students' Association** office will open as usual apart from Friday 15 April to Monday 18 April when it will be closed all day. Opening hours are Monday to Friday 10:00 – 16:00. [www.yorkgsa.org](http://www.yorkgsa.org)

## Sports

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### Sport Centre

Open as normal during the vacation including the Easter holiday weekend  
07:00-22:00 weekdays and 9:00-19:00 over the weekends

### Sport Village

Open as normal during the vacation 06:00-22:00 weekdays 8:00-17:00 weekends

Opening hours over the Easter Holiday weekend:

Good Friday (15th April) - 07:00-19:00

Saturday 16th April - 08:00-17:00 (open as normal)

Sunday 17th April - 08:00-17:00 (open as normal)

Easter Monday (18th April) - 07:00-19:00

Opening hours over the May/June public holidays:

Early May Bank Holiday (Monday 2nd May) - 07:00-19:00

Spring Bank Holiday (Thursday 2nd June) - 07:00-19:00

Platinum Jubilee Bank Holiday (Friday 3rd June) - CLOSED

## Eat & Drink

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For opening times of catering outlets on Campus over the Spring break, please check the **website** as times can vary [york.ac.uk/eatatyork/opening-times](http://york.ac.uk/eatatyork/opening-times)



## YUSU

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**YUSU (University of York Students' Union)** student centre will be closed on Friday 15 April and Monday 18 April. YUSU will be open during the rest of the Easter holiday period but their opening hours may be shorter than usual. [www.yusu.org](http://www.yusu.org)

**The Courtyard bar** will be open Monday 21 March - Friday 25 March 5pm - 11pm. It will close for the rest of the Easter vacation, re-opening on Tuesday 19 April.

**The Kitchen @ Alcuin** will be open 09.00 – 15.00 from Monday 21 March to Friday 25 March. It will close for the rest of the Easter vacation, re-opening on Tuesday 19 April.

**The Glasshouse, The Lounge, Vanbrugh Arms** and **D-Bar** will be closed during the vacation.

## Transport

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### Taxis

#### Streamline Taxis

Tel: 01904 656565

The average fare from campus to the city centre is usually around £8. This could be a bit more or less depending where on Campus you are.

### Train Services

#### National Rail Enquiries

Tel: 03457 48 49 50

Open 24hrs every day

Visit: [www.nationalrail.co.uk](http://www.nationalrail.co.uk)

For further information about train services over the holiday period and purchasing tickets contact National Rail Enquiries.

### Bus Services

#### First York Ltd bus service (including no.66 & 66a)

For timetable information visit [www.firstbus.co.uk/york](http://www.firstbus.co.uk/york)

For enquiries about the 66 route only contact [yourbussupport@firstbus.co.uk](mailto:yourbussupport@firstbus.co.uk)

## Local Shops

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Please be aware that on Friday 15 April, Sunday 17 April and Monday 18 April **supermarkets** may have limited opening hours and smaller shops may be closed for the Easter bank holiday.

### On Campus Stores

#### Clothing and Gift Shop, Market Square

Open Monday - Friday 10:00-16:00 throughout the vacation

#### NISA Market Square

Friday 18 March, Saturday 19 March open 08:00-21:00

Sunday 20 March - CLOSED

From Monday 21 March the store will be open 08:00-17:00 Monday - Fridays and open 10:00-16:00 on Saturdays. The store will be closed every Sunday.

On Friday 15 April (Good Friday) and Monday 18 April (Easter Monday) open 10:00-16:00

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## **NISA Kimberlow, Kimberlow Hill Retail Park**

Open 07:00-22:00 daily through the vacation period including Good Friday and Easter Monday

## **NISA Online Store (Groceries only)**

The online store opening hours will depend on delivery driver availability. Please refer to their website for information [www.tinyurl.com/NISAonline](http://www.tinyurl.com/NISAonline)

Please use the following contact details for off campus shops' specific opening times over the Bank Holiday period.

## **Pharmacists**

### **Boots the Chemist**

43 Coney Street  
Tel: 01904 653657  
[www.boots.com](http://www.boots.com)

### **Badger Hill Pharmacy**

35 Yarburgh Way, Hull Road  
Tel: 01904 414912

### **Whitworth Chemists Ltd**

275 Melrosegate (near Freshways)  
Tel: 01904 410987  
[www.whitworthchemists.co.uk](http://www.whitworthchemists.co.uk)

## **Supermarkets**

### **Aldi**

Fulford Road / Monks Cross  
Tel: 0800 042 0800  
[www.aldi.co.uk](http://www.aldi.co.uk)

### **Asda**

77 Layerthorpe/ Monks Cross  
Tel: 01904 881410/ 01904 628107  
[www.asda.com](http://www.asda.com)

### **Co-op**

Hull Road / Paragon Street  
Tel: 01904 426342 / 01904 631378  
[www.coop.co.uk](http://www.coop.co.uk)

### **Iceland**

Fulford Road  
Tel: 01904 653083  
[www.iceland.co.uk](http://www.iceland.co.uk)

### **Morrisons**

Foss Islands Road  
Tel: 01904 633365  
[www.morrisons.com](http://www.morrisons.com)

### **Sainsburys**

Foss Bank  
Tel: 01904 643801  
[www.sainsburys.co.uk](http://www.sainsburys.co.uk)

### **Tesco**

Clifton Moor/ Tadcaster Road  
Tel: 0845 6779753/ 0845 6779755  
[www.tesco.com](http://www.tesco.com)

### **Waitrose**

Foss Islands Road  
Tel: 01904 653563  
[www.waitrose.com](http://www.waitrose.com)

### **Lidl**

James Street  
YO10 3DW  
Tel: 0800 977 7766  
[www.lidl.co.uk](http://www.lidl.co.uk)



[www.yorkgsa.org](http://www.yorkgsa.org)